6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 1

BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

User Guide

BT RELATE 3000

Welcome...

to your BT Relate 3000 Telephone with Caller Display*

- Caller Display* lets you see who's calling and keep track of the calls you've received.
- Quickdial memory buttons let you store numbers and dial them with a single press. A further 10 names and numbers can be stored in the directory.
- 1471 & 1571 dedicated buttons let you hear who called you last and dial your network's answering service.
- Handsfree function allows you to make and receive calls over the built-in loudspeaker, without lifting the handset
- Amplify incoming or outgoing call volume.
- Voice prompts help you use the phone's features.
- VIP ringer - lets you select a different ring tone for important callers.
- Wall or desktop mountable – lets you place your phone where it's most convenient.

*You must subscribe to your network provider's Caller Display service for this feature to work. A quarterly fee is payable.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

- **Need help?**

  If you have any problems setting up or using your BT Relate 3000 please refer to the 'Help' section on *page 27* of this guide.

Got everything?

- BT Relate 3000 telephone
- 4 x AA batteries
- Mains power adaptor
- Telephone line cord
- Screw & wall plugs for wall-mounting
- Base stand

In this guide

Getting started
Location 6
Install the batteries 6
Connect the mains power adaptor 6
Connect the telephone line 7
Setting the time 7
Setting the ringer volume 8
Attach the base stand (optional). 8
Raised on a flat surface 8
Wall-mounted. 9

Getting to know your phone 10

Using the phone
Making and ending calls 12
Preparatory dialling 12
Receiving calls 12
Make a handsfree call 12
Answer a call handsfree 13
Secrecy 13
Redial the last number 13
Redial one of the last 5 numbers 14
Copy a redial number to the directory . . 14
1471 button 14
1571 button 15
M1 – M3 Quickdial memory buttons. . . . 15
Storing Quickdial numbers 15
Dialling Quickdial numbers 16
Deleting Quickdial numbers. 16
Data port 16
Headset 17

Directory
Store name and number 18
Dial from the directory 19
Delete entries 19

Caller Display and the calls list
Caller Display 20
Calls list 20
View list 21
Dial a number in the list 21
Copy a number to the directory 21

Personalise your phone
Setting your preferences 22
Ringer tone 23
LCD contrast 23
Amplify lock 23
VIP ringer 24
Voice prompts 24
Beeps tones 24
Call amplifier 24
Key lock 25
Recall/M3 25
Factory settings 26
Re-setting the phone to its original settings 26

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 5
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

Help 27

General information
Safety 28
General 28
Cleaning 28
Environmental 28
Technical information 29
How many telephones can you have? . . 29
Switchboard compatibility 30
Recall 30
Guarantee 31
Returning your phone 32
R&TTE 33
Declaration of Conformance 33

Getting started

WARNING
Do not place your BT Relate 3000 in the bathroom or other humid areas.

Battery low warning
When your batteries need replacing the battery low icon is displayed.

Replace the batteries by following the steps for battery installation.

Battery performance
New batteries will power your BT Relate 3000 display for approx. 18 months provided you are also using the mains adaptor to power your BT Relate 3000. If you do not use the power supply then the battery life is approximately 6 months.

Even if your batteries run out or are removed, your BT Relate 3000 will retain any personalised settings for:

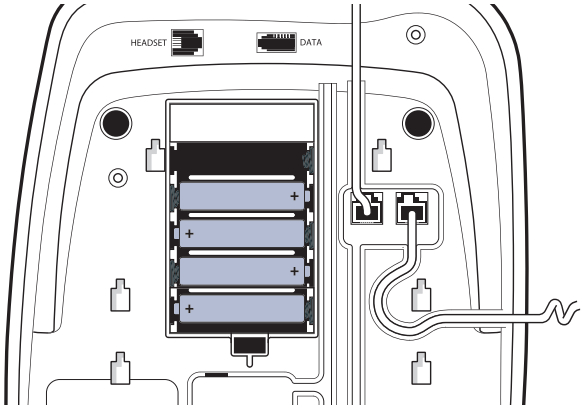
- One-touch Quickdial memories
- Display contrast
- Voice prompt
- VIP ringer
- Loudspeaker volume
- Ring tone

Location

Make sure your BT Relate 3000 is close enough to a telephone socket so that the cable will reach.

Install the batteries

1. Turn the phone over, remove the battery compartment cover, then insert the 4 AA alkaline batteries as indicated.



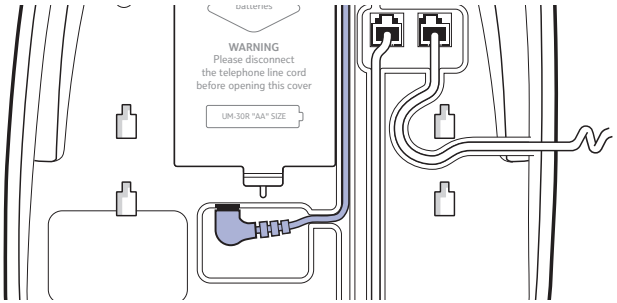
2. Replace the battery cover.

Connect the mains power adaptor

1. Plug the mains power adaptor into the POWER socket on the base of your BT Relate 3000.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 7
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

2. Plug the other end into the mains power wall socket.



The voice prompts will not work if the mains power is not connected and switched on.

Connect the telephone line

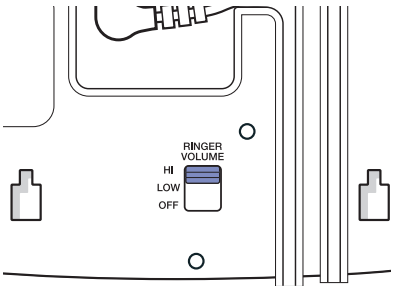
1. Plug the telephone line cord into the telephone wall socket.

If you have subscribed to your network's Caller Display service, the time will be set automatically when you receive your first call.

Setting the time

1. Press Store. Display shows WHERE?. Now press Set-up (located between the •• and ••• memory buttons). The display briefly shows SETUP MODE then HOLD STORE TO EXIT before moving to the first option RINGER TONE.
2. Press Store repeatedly until the display shows 12:00AM or the currently set time.
3. Use the keypad to enter the time, e.g. 0907 = 9:07. The clock is 12 hour format.
4. Use the Volume buttons to select AM or PM, then press Store to save the settings and return to standby.

Holding the Store button down will save any settings changed and exit the set-up mode.



Setting the ringer volume

The ringer switch is located on the underside of your Relate 3000. There are 3 volume levels: OFF, LOW and HI.

Your BT Relate 3000 is now ready to use.

You may wish to make additional personalised settings. Turn to page 22 to read about the options.

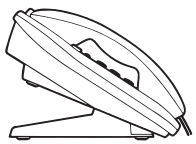
Attach the base stand (optional)

Your BT Relate 3000 can be positioned in 3 different ways; either on a flat surface, in a raised position or wall-mounted using the screws and wall plugs provided.

Position in 3 different ways

Flat

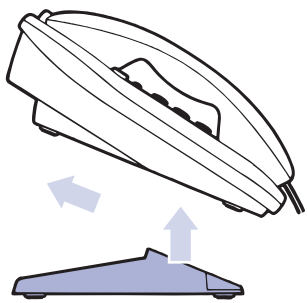
Raised



Wall mounted

Raised on a flat surface

1. Make sure all the cables on the underside of the base are pressed into the cable channels and not in the way.
2. Insert the clips on the base stand into the holes in the base of your phone marked **RAISED POSITION**. You may need to be quite firm to fix it securely.

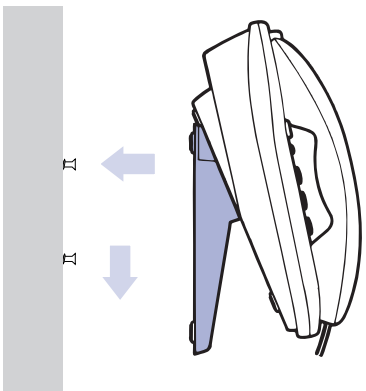


6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 9
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

Wall-mounted

Use the base stand provided as a template to pencil on the wall where the drill holes should go.

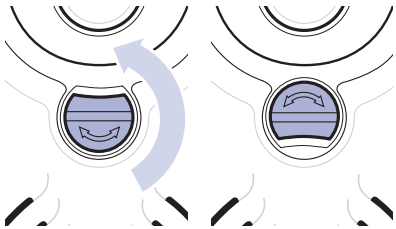
1. Drill the holes for the screws using a 8mm drill bit. Then insert the wall plugs provided.
2. Insert the screws, leaving about 5mm sticking out.
3. Insert the clips on the base stand into the holes in the base of your phone marked **WALL MOUNT**. You may need to be quite firm to fix it securely.
4. Position the wall-mounting slots in the base stand over the screw heads and gently pull the phone downward to make sure it is securely in place. You will need to rotate the handset hook to stop the handset from falling off.



Before you wall-mount your BT Relate 3000 check that:

- The wall can support the weight of the phone.
- The position you choose leaves sufficient space so that the phone is clear of any obstruction on the wall, such as a shelf or a cupboard.
- The power cable and telephone line cord will reach their correct wall points.

Handset hook



Rotate the handset hook 180˚ so that the handset will stay in position when the phone is wall-mounted.

Getting to know your phone

Display
Displays time,call and set up information.

Headset button (and light)
Used in conjunction with a headset, *page 17*.

Redial button
Press to redial any of the last 5 numbers dialled, *page 13*.

Store button
Use when setting the time, *page 7*,
Use to store numbers in the Quickdial memories, *page 15*,
and entries in the directory, *page 18*.

Handset hook
When the phone has been wall-mounted, it keeps the handset in place, *page 8*.

Speaker
When in handsfree, your caller's voice will be heard through the speaker.

UNDERSIDE OF BASE

Ringer volume switch
Set this to adjust between HI, LOW or OFF, *page 8*.

Data port
For connecting a modem or other telephony equipment, *page 16*.

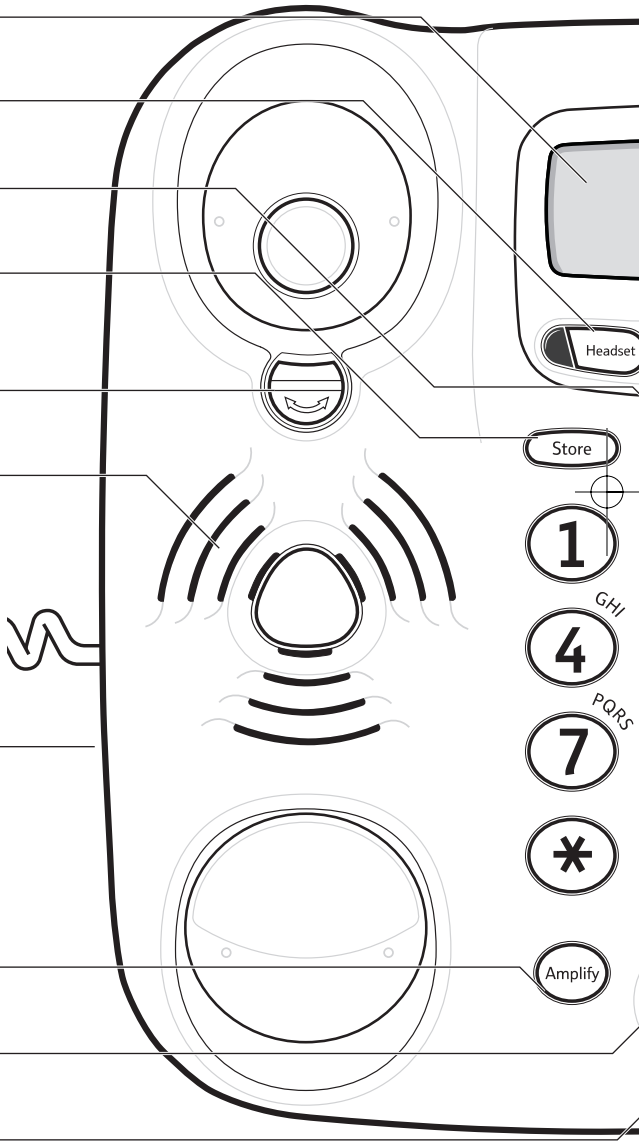
Headset socket
Lets you connect a headset, *page 17*.

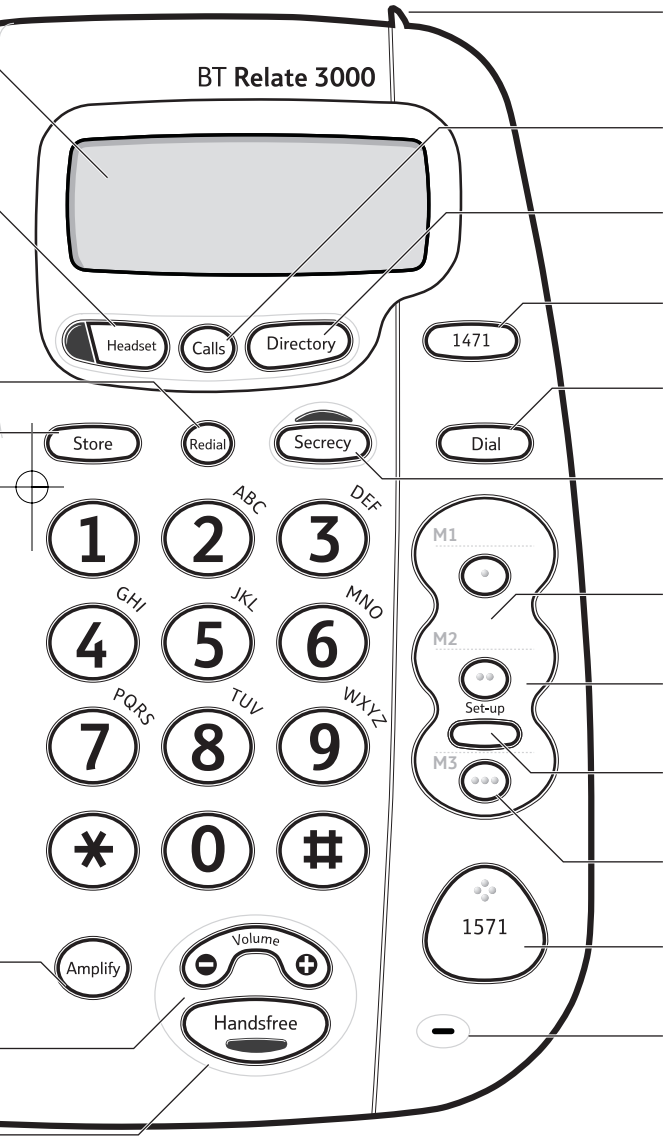
Telephone line socket

Amplification lock (and light)
Use to start a call with the volume level as set last time used, *page 23*.

Volume button
Use to adjust the headset and handsfree (loudspeaker) volume, *page 13*.

Handsfree button
Allows you to use the phone without lifting the handset, *page 12*.





Handset park (only required when base is wall-mounted)
If you leave the phone during a conversation, you can place the handset on here, *page 8*.

Calls button
Press to access the Calls List (the list of numbers that have called you), *page 21*.

Directory button
Use to access numbers stored in the directory, *page 18*.

1471 button
Call return used to access information on the last call received, *page 14*.

Dial button
Press to dial a number shown in the display, *page 12*.

Secrecy button
Allows you to speak to someone in the same room without the other end hearing your conversation, *page 13*.

Reset button (under the label, between the M1 & M2 buttons)
Use to reset telephone to default settings, *page 26*.

3 Quickdial memories (M1 and M2)
Press to quickdial stored numbers, *page 15*.

Set-up button
To set up your phones features, *page 22*.

Quickdial memory 3 or Recall
Acts as the quickdial button M3 or Recall, depending upon set up, *page 25*.

1571 button/ringer light/Message waiting light
One-touch access to network based answering services, *page 15*.
Flashes when you receive an incoming call.

Microphone
Use in handsfree conversation.

Using the phone

Dialling numbers quickly
Numbers can also be dialled using the Quickdial buttons (*page 15*), the directory (*page 18*), from the redial list (*page 13*) and from the calls list (*page 20*).

If you make a mistake, lift and replace the handset and dial again.

HEARING AID COMPATIBILITY
As this telephone is fitted with an Inductive Coupler, hearing aid wearers may benefit from switching their hearing aid to the middle 'T' position and holding the earpiece up to the aid, not their ear.

Please note
During a handsfree conversation, you can pick up and use the handset, or use a headset, at any time.

Making and ending calls

1. Lift the handset and dial.
2. Replace the handset to end the call.

Preparatory dialling

See the number displayed before you dial.

1. Enter the number first. Lift the handset – or press Handsfree – or press Headset then press Dial.

Receiving calls

When you receive a call the phone will ring and the ringer light will flash. The display shows the number of the caller (providing you have subscribed to your network's Caller Display service. *See page 20*).

1. Lift the handset and speak.

Handsfree

By using the loudspeaker and microphone built into the base, you can make and receive calls without picking up the handset.

Make a handsfree call

1. Press Handsfree. The handsfree light comes on and you can hear the dialling tone.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 13
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

2. Dial the number and speak.
3. To end the call, press Handsfree.

Answer a call handsfree

1. When the phone rings, press Handsfree and speak.

Secrecy

During a call, you can talk to someone nearby without your caller hearing you.

1. During the call press Secrecy. The secrecy light comes on. Your caller cannot hear you.
2. Press Secrecy again to return to your caller.

Redial

Your BT Relate 3000 stores the last five numbers dialled in a redial list.

Redial the last number

1. Lift handset – or press Handsfree then press Redial and Dial. The last number is re-dialled.

Adjust loudspeaker volume

Use the Volume button to increase or decrease the volume. The display shows the volume level.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 14

Redial one of the last 5 numbers.

1. Press Redial until the number you want is displayed.
2. Lift handset and press Dial or press Dial in handsfree mode. The selected number is redialled.

Copy a redial number to the directory

1. Press Store. Display shows WHERE? Now press Directory. Display shows LOCATION 1-0.
2. Select a keypad number between 0 and 9 under which you want to store the entry. Display shows ENTER NUMBER... then STORE.
3. Press Redial ***repeatedly*** to find the number you want and press Store. Display shows ENTER NAME... then STORE.
4. Use the keypad to enter the name then press Store to confirm.

See *page 15* for help with entering names.

1471

Return the call
Press **3** after the announcement to return the call.

Pressing 1471 automatically connects you to your network's 1471 service. You will hear an announcement telling you the number (if available), date and time of the last person to call you.

1. Lift handset, then press 1471 or, just press 1471 to dial in handsfree.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 15
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

1571

If you subscribe to your network's answering service, for example BT Call Minder, the 1571 button gives you easy, one-touch access.

When you have a message waiting the 1571 button will flash. The 1571 button may also flash, e.g. if you are using Call Diversion.

1. Lift handset and press 1571 to dial your network's answering service.

   Or, just press 1571 to dial in handsfree.

IMPORTANT
To use **1571** you must first subscribe to the service from your network provider. You may be charged a fee.

For more information on BT's answering services and other BT Calling Features, call BT on Freefone 0800 **800 150**.

M1–M3 Quickdial buttons

You can store a phone number and name under each of the three Quickdial buttons – • (**M1**), •• (**M2**) and ••• (**M3**).

Storing

1. Press Store. Display shows WHERE?.
2. Press a Quickdial button (**M1**, **M2** or **M3)** under which you want to store the entry. Display shows ENTER NUMBER… then STORE.
3. Enter the phone number and press Store. Display shows ENTER NAME… then STORE.

You may choose to turn the detection off, *see page 25*.

It is possible to store a number under each of the 3 Quickdial buttons, unless M3 = Recall, *see page 25*.

Names can be up to 12 characters long and numbers up to 21 digits.

Quickdial Memory label
Keep a note of stored numbers on the quickdial memory label.

Entering names
Use the keypad letters to enter names, e.g. to store TOM:

Press **8** *once* to enter T.
Press **6** *three times* to enter O.
Press **6** *once* to enter M.

To edit or delete letters or numbers you can use the or button to scroll between the letters and numbers.

Store number only
You do not have to enter a name. When prompted to enter a name, simply press Store to save the number only.

4. Use the keypad to enter the name and press Store. Display shows STORED.

Dial

1. Lift the handset – or press Handsfree – then press Quickdial number **M1**–**M3** button you want.

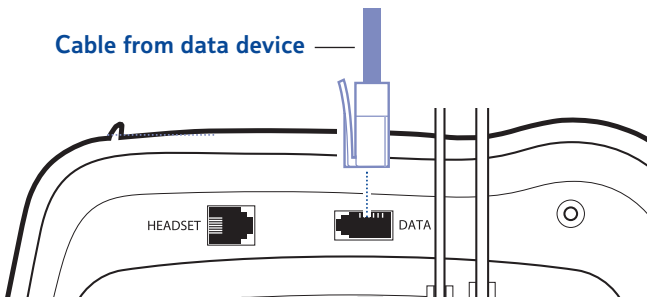
Delete

1. Press Store. Display shows WHERE?.
2. Press the Quickdial number you want to delete (**M1**, **M2** or **M3**). Display shows STORE TO DELETE or TRY AGAIN.
3. Press Store to confirm you want to delete.

Data port

Your BT Relate 3000 has a data socket for easy connection to another product such as a modem.

1. Plug the other product into the socket marked **DATA**.

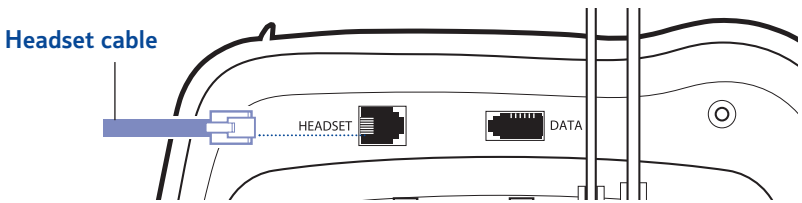


6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 17
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

Headset

You can make and receive calls via a headset.

The headset should be plugged in to the socket marked **HEADSET** on the underside of the base.



Making and ending a call

1. Press Headset and dial.
2. Press Headset again to end the call.

Where can I buy a headset?
Compatible telephone headsets are available from

With and Without Wires.com

or call 0870 240 5522.

Directory

You can store up to 10 names and numbers in the Directory. Names can be up to 12 characters long and numbers up to 21 digits.

Store a name and number

1. Press Store. Display shows WHERE?. Now press Directory. Display shows LOCATION 1-0.
2. Select a keypad number between 0 and 9 under which you want to store the entry. Display shows ENTER NUMBER... then STORE.
3. Enter a number using the keypad.

   Or

   Press Calls ***repeatedly*** to scroll to the number you want.
4. Press Store. Display shows ENTER NAME... then STORE.
5. Use the keypad to enter a name then press Store to confirm.

   If the position is already in use, the display shows STORE TO DELETE or LOCATION ALREADY IN USE. Select an alternative location by pressing LOCATION 0-9.

Inserting a Pause

When storing a number in the directory you can insert a pause in the dialling sequence by pressing Redial. This can be useful if your phone is connected to an internal switchboard.

You cannot enter a pause as the first digit of a number.

See *page 15* for help with entering names.

Dial from the directory

1. Press Directory until the entry you want is displayed. Or press Directory and enter the directory location where the number is stored e.g. 8.
2. Press Dial.

Delete entries

1. Press Store. Display shows WHERE? Now press Directory. Display shows LOCATION 1-0.
2. Select the keypad number between 0 and 9 that you want to delete. Display shows STORE TO DELETE or TRY AGAIN.
3. Press Store to delete. Display confirms DELETED!.

Caller Display and the calls list

IMPORTANT
To use Caller Display you must first subscribe to the relevant service from your network provider.
A quarterly fee is payable.

For more information on BT's Calling Features, call BT on Freefone 0800 **800 150**.

Caller information not available
With some incoming calls, the telephone number of the caller is not available and cannot therefore be displayed.

In this case your BT Relate 3000 provides you with some explanatory information.

UNAVAILABLE
The number is unavailable.

WITHHELD
The caller has withheld their number.

RINGBACK
Ringback call.

OPERATOR
The call has been made via the operator.

PAYPHONE
The caller is ringing from a payphone.

INT'L
International call.

Caller Display

If you subscribe to a Caller Display service you can see who is calling you on the display.

If the caller's number matches an entry stored in the phonebook, the name will be displayed as well.

Caller Display information contains the full telephone number, including the area code. So when storing numbers in the directory or memory remember to include the area code, otherwise the caller's number may not match.

Calls list

Whether you answer a call or not, the caller's number and the date and time of the call are stored in the calls list. The calls list stores the details of your last 30 callers.

You can display, scroll through and dial numbers in the list and copy them into the directory.

If a call is received when the Calls list is full, the oldest entry will be deleted automatically.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 21
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

View the Calls list

1. Press Calls. Display shows details of the most recently received call.
2. Press Calls again to see the next call or *hold down* Calls to scroll through the list.

   Or

   To scroll up through the list, press 1471 or press and ***hold down*** 1471 to quick scroll.

Dial a number in the list

1. Press and ***hold down*** Calls or, ***repeatedly*** press Calls, until the number you want is displayed then press Dial.

Copy a number to the directory

1. Press Store. Display shows WHERE? Now press Directory. Display shows LOCATION 1-0.
2. Select a keypad number between 0 and 9 under which you want to store the entry. Display shows ENTER NUMBER… then STORE.
3. Press ***and hold*** Calls or, ***repeatedly*** press Calls, to scroll to the number you want and press Store. Display shows ENTER NAME… then STORE.
4. Use the keypad to enter the name then press Store to confirm.

New calls indicator

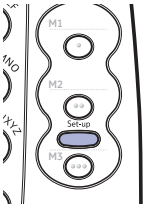
New calls are entries in the calls list that have not yet been viewed.

For example, if someone calls while you are out that call will be added to the calls list as a ‘new call’.

The number of new calls you have received is shown in the top right-hand corner of the display.

See *page 15* for help with entering names.

Personalise your phone



Holding the Store button down will save any settings changed and exit the set-up mode.

The selected option will be shown flashing.

For setting the time, see the instructions on page 7.

Setting your preferences

Using the Set-up button located between the (M2) and (M3) buttons, you can adjust some of the settings on your BT Relate 3000 to suit your personal preferences.

1. Press Store. Display shows WHERE?. Now press Set-up. The display shows SETUP MODE then HOLD STORE TO EXIT.
2. Press Store repeatedly to display (in the following order):

   Ringer tone – R1, R2, R3

   LCD contrast – 1,2,3,4,5

   Amplify lock is on/off

   VIP ringer is on/off

   Voice prompt is off/on

   Beep tone is on/off

   Amplify is incoming/outgoing

   Key lock is on/off

   Memory 3 is not/is recall

   1571 Detection on/off

   Time – 12:00AM
3. When the setting you want to personalise is displayed, press Volume to switch between the options. The option that is flashing will be the one that is stored.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 23
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

4. Press Store to save the option selected.
5. Repeat the actions described in point three for any other settings you wish to change.
6. Press ***and hold*** Store to exit the set-up mode and return to stand-by.

Ringer tone

Choose from three ring tones – **R1**, **R2**, **R3**.

LCD contrast

Select between 5 contrast levels for the display screen.

Amplify lock

Your BT Relate 3000 will remember the last selected volume level for incoming or outgoing calls when amplify lock is switched on.

You can switch between **ON** and **OFF** for this setting. When **OFF** is selected your phone will revert to the factory setting after use. These are:

Handset: Normal volume (setting one)

Handsfree: Mid-volume (setting three)

Headset: Normal volume (setting one)

WARNING
If Amplify lock is set to on, the volume may be very loud. All users of your BT Relate 3000 should be made aware when the amplify lock is set to on.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 24
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

VIP ringer

This lets you switch **ON** or **OFF** a different ring tone that sounds whenever you receive calls from one of the names/numbers stored in the directory or quickdial memories, *see page 18*. The factory setting is off.

Voice prompts will not be heard if the mains power is not connected and switched on. If you do not intend to use mains power with the telephone, ensure voice prompts are switched off to prolong the battery life.

Voice prompts

Your BT Relate 3000 has voice prompts to help you use your phone's features more easily. You can switch these voice prompts **ON** or **OFF**. The factory setting is **OFF**.

Beeps tones

Your phone beeps when you press a button. You can switch these beeps **ON** or **OFF**. The factory setting is **On**.

When in handsfree mode you will only be able to adjust the volume level of the *caller's* voice.

We suggest you set the call amplifier to the lowest audible level to avoid the amplified volume being too loud.

Call amplifier

Your can either adjust the volume of your ***caller's*** voice in the earpiece (incoming) or the volume of ***your*** voice (outgoing) so that your caller can hear you more clearly.

The factory setting is to adjust the volume of INCOMING calls.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 25
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

Key lock

You can lock your keypad so that only the following, basic functions can be used:

- ●, ●● & ●●● Quickdial memory buttons
- Directory dialling
- 1571 button
- 1471 button
- 999 & 112 emergency numbers
- 9112
- 18000
- 918000
- ✱ button
- # button

Once enabled, the key lock is switched ON or OFF by pressing ✱ # and 2 together.

To avoid accidental operation it is recommended that you ***do not*** enable this feature through SETUP if you do not wish to use it.

The default setting is OFF (Disabled).

Recall/M3

You can set the third Quickdial button (**M3**) to be used as a **Recall** button. Recall is used when connected to a switchboard and with certain BT Calling Features.

The default setting is for the button to be used as the third Quickdial memory button and not as Recall.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 26
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

1571

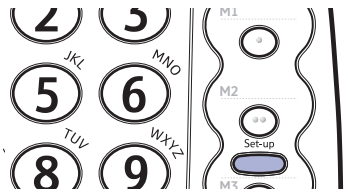
Your phone periodically checks the line to see if any messages have been left. You can turn the detection process off, if you do not use this service.

Factory settings

The original settings on your BT Relate 3000 are:

Ringer Level ..... **Hi**
Ringer Tone **R1**
Handset volume level..... **Setting 1**
Headset volume level..... **Setting 1**
Handsfree volume level..... **Setting 3**
LCD Contrast ..... **Level 3**
Amplify Lock..... **Off**
VIP Ring ..... **Off**
Voice prompts ..... **Off**
Beep Tones ..... **On**
Amplifier..... **Incoming**
Key Lock..... **Off**
M3 = Quickdial or Recall ..... **Quickdial**
1571 Detection..... **On**

The Reset button is located underneath the quickdial memory label.



To reset your phone to its original settings

1. Remove the Quickdial memory label.
2. Press the Reset button.

Help

Many common problems are caused by the telephone cord or the mains power being incorrectly connected or the batteries being installed incorrectly or not being installed at all.

If you do experience any problems, please check that your BT Relate 3000 has been correctly set up, *see page 6*.

No display

- The batteries may be dead. Replace the batteries. *See page 6*.
- Mains power adaptor may not be connected. *See page 6*.

No dial tone

- Check that the telephone line cord is correctly plugged into the phone socket and the underside of the base.

No Caller Display

- Have you subscribed to the service from your network provider and is it switched on?

No ring tone

- Have you switched the ringer volume to Off? *See page 8*.

No voice prompts

- Is the mains power connected and switched on? *See page 6*.

General information

Safety

General

- Use only approved Alkaline batteries. Using the wrong type of batteries may damage your BT Relate 3000 and invalidate your warranty.
- Do not attempt to open the casing.
- Never dispose of batteries in a fire. There is a serious risk of explosion.

Cleaning

Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. ***Do not*** use household polish as this may damage the product. ***Do not*** use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- Try not to position your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp conditions, such as bathrooms.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 29
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the telephone line cord for the duration of the storm.

Technical information

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your BT Relate 3000 has a REN of 1.5. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring.

With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

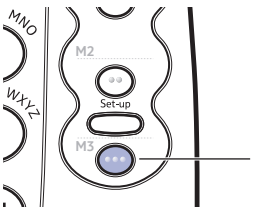
Switchboard compatibility

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your network service provider.

Recall

The **Recall** ( )button is used when connected to certain switchboards and for some BT Calling Features or equivalent services available via your network provider.

To set the third Quickdial memory button (**M3**) to be used as a **Recall** button, *see page 25*.



Quickdial memory button (M3)

For more information on BT's Calling Features, call BT on Freefone 0800 **800 150**.

Alternatively, if you are not with BT, contact your service provider for more information.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 31
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

Guarantee

Your BT Relate 3000 telephone is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Relate, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

For your records

Date of purchase:

Place of purchase:

Serial number:

For guarantee purposes proof of purchase is required so please keep your receipt.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 32
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

Within the 12 month guarantee period:

If you experience difficulty using the product, prior to returning it, please read the 'Help' section beginning on *page 27*.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, TecLogic on 01672 564 444 or a local qualified repairer.

Returning your phone

Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries. (Please note that we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting from the sender.

6346 Relate 3000 UG [2] 12/8/04 11:19 am Page 33
BT Relate 3000 ~ Issue 3 ~ Edition 02 ~ 12.08.04 ~ 6346

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, TMX, declares that this BT Relate 3000 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the BT Relate 3000 is available from TMX, Alpha Business Park, 28 White House Road, Ipswich, IP1 5LT.

BT accessories and replacement items
For a full range of accessories and replacement items for BT products, please call 0870 240 5522, or visit:

Visit us at www.bt.com

Offices worldwide

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2004.
Registered Office: 81 Newgate Street, London EC1A 7AJ.
Registered in England No. 1800000.
BT Relate 3000 Issue 3 (08/04) 2
Designed and produced by The Art & Design Partnership Ltd.
Printed in China

CE